



Customer  
Satisfaction  
Starts  
With  
Customer  
Safety

Customer safety is a requirement to achieving high customer satisfaction. Vendor-supplied data simply does not offer you enough confidence when selecting your service partnerships and the individuals who will represent your business.

### Simplified Engagement with Your Service Network

Guaranteeing the credibility of your workforce requires efficient, secure credentialing. By bringing the credentialing process in-house and integrating it into our 3rd-party workforce management solution, we offer unrivaled assurance for your business in a more affordable, streamlined application.

### Extensive Credentialing Capabilities:

#### Single Point of Access

- Internal credentialing within the ServicePower Suite

#### Enhanced Servicer Networking

- Simplified engagement with your service network
- Seamless credentialing services on the ServicePower platform



#### Extensive compliance management and risk reduction through:

- Contractor and Employment Background Screens
- Drug Testing
- Continuous Criminal Record Monitoring
- Agency Program to Support FCRA and Regulatory Requirements
- Certificate of Insurance (COI) Management
- License Monitoring, Verification, and Administration
- Badging – Electronic and Hard Badges
- Tax Identification Number (TIN) Matching to the IRS



ServicePower

TRUSTED BY GLOBAL BRANDS



GE APPLIANCES  
a Haier company





# ServicePower

## Fast. Smart. Unified.

### Why ServicePower?



#### Industry Knowledge and Expertise

Today's field service organizations are utilizing badging 3rd-party workforces to meet customer safety and satisfaction expectations. This is only possible if a client can guarantee servicer profile consistency, which is why ServicePower is bringing the credentialing process in-house.



#### An Integrated Solution

Our easy-to-use portal helps conduct robust, nationwide criminal background checks. This data is available at the click of a button alongside the additional contractor profiles and documentation, delivering a streamlined, efficient process.



#### Efficient Credentialing

Tailor the authorization process to your needs and capture the completion of contractor training requirements. Monitor servicer progression throughout the onboarding process to help future resource planning



#### Data Accuracy

Combining and cross-referencing records from multiple sources identifies and eliminates data gaps. Our credentialing module provides instant access to up-to-date records information so you are confident in the data you are accessing.

## Get In Touch

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